







Are We Ready for E-Trade?

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September 22, 2020









RECOMMENDATIONS TO THE SMES IN CRISIS

- 1- Transform your business using technology (AI, Blockchain, bots, etc.)
- 2- Use digital channels (e-markets, social media, etc.)
- 3- Use the information for understanding the customer and for directed marketing.









ARE YOU READY FOR EXPORTATION? EVALUATE YOURSELF

- 1. Do you believe that exportation has an important role in the future of your company?
- 2. Have there been any increases in your sales in the last three years?
- 3.Do your company have ISO or another quality and standard certificates?
- 4. Are you a wee-ll-known company in the market?
- 5.Do you have a stable financial structure?
- 6.Are you more competitive when compared with your competitors? Is your costs at the same level with your competitors or lower?
- 7.Do your company have sufficient production capacity to be directed to exportation?
- 8.Do you have a personnel, who can manage the works to market your products abroad and carry out the exportation transactions?
- 9.Do you have financial sources to be allocated for the expenses, which shall emerge in the process of marketing your products in the target countries?
- 10.Do you have information to make changes in your product and its packaging and financial opportunities to implement them in order to comply with the necessary standards and preferences of the target country's market?
- 11. Has foreign market survey been carried out for your product?
- 12. Do your company have information on the international transportation companies and freight costs?
- 13. Dou your company have sufficient information on the payment types in exportation?
- 14. Do your company have an advertisement brochure, CD, or website in English?
- 15. Did you determine your product's exportation price?









- 1- Brand name
- 2- Importance of colours (choose by sector and product)
- 3- Corporate Identity (Logo, slogan, other visual studies)
- 4- Continuous interest
- 5- Mission, vision, values
- 6- Carry out segmentation and positioning so as to differentiate from the competitors
- 7- Improve the understanding and applications, which focus on the requests and needs of the customers and which are market-oriented

























Interbrand

Search our work Q

Return to 2019 report home

Best Global Brands 2019 Rankings

Filter +























For 2016, FAO pegged global tea production at 5.73 million tonnes. Production continues to be dominated by a handful of countries comprising China (43 percent), India (22 percent), Kenya (8 percent), Sri-Lanka (5 percent) and Turkey (5 percent).

Total imports have reached a volume of 1.84 million tonnes. The European Union was the largest importer in 2016, accounting for 18 percent of global tea shipments, followed by the Russian Federation (9 percent), Pakistan (9 percent), the United States of America (7 percent), Egypt (5 percent), the United Arab Emirates (4 percent), Morocco (4 percent) and the Islamic Republic of Iran (3 percent).









Fig. 1: Tea – Consumption growth rate (2007–16) vs. share of global consumption (2016)

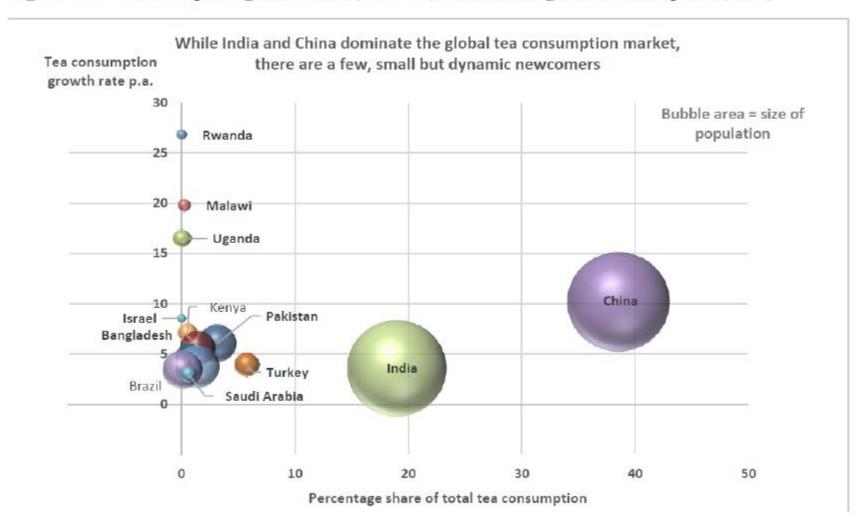


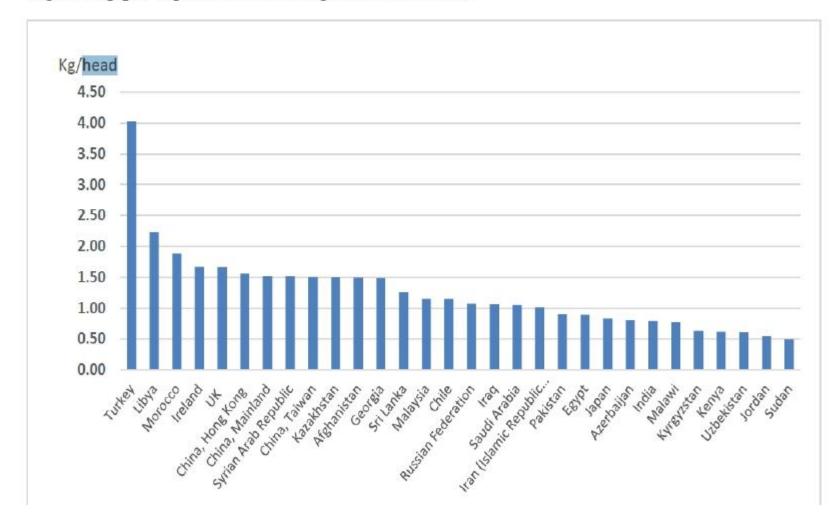








Fig. 6: Top per capita tea consuming countries in 2016





















#3 amazon

+24% 125,263 \$m

1

Iconic move 2005

Launch of Amazon Prime, a subscription for faster delivery, continuously expanded

2

Iconic move 2007

Kindle launch, cannibalizing own book sales but keeping growth in the company

3

Iconic move 2014

Announcement of Echo (Alexa), kick-starting the virtual assistant market

4

Iconic move 2017

Amazon acquires
Whole Foods and
bundles it with
Prime, in a move
to brick-and-mortar









8 emerging technologies enhancing #ux!





















Looks

Get inspired by and try looks created by Sephora experts.

TRY THE WEB VERSION >

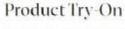




Learn more about features exclusive to the app.

LEARN MORE ▶





Instantly try on eye, lip and cheek makeup.

TRY THE WEB VERSION ▶













From: Supplier of content/service				
To: Consumer of content/service		Consumer or citizen	Business (organisation)	Government
	Consumer or citizen	Consumer-to-consumer (C2C) • eBay • Peer-to-peer (Skype) • Blogs and communities • Product recommendations • Social network (Bebo, Facebook Google+)	Business-to-consumer (B2C) • Transactional: Amazon • Relationship-building: BP • Brand-building: Unilever • Media owner – News Corp • Comparison intermediary: Kelkoo, Pricerunner	Government-to-consumer (G2C) • National government transactional: Tax – HM Revenue & Customs • National government information • Local government information • Local government services
	Business (organisation)	Consumer-to-business (C2B) • Priceline • Consumer-feedback, communities or campaigns	Business-to-business (B2B) • Transactional: Euroffice • Relationship-building: BP • Media owned: Emap business productions • B2B marketplaces: EC21 • Social network (Linked-In, Plaxo)	Government-to-business (B2B) • Government services and transactions: tax • Legal regulations
	Government	Consumer-to-government (C2G) • Feedback to government through pressure group or individual sites	Business-to-government (B2G) • Feedback to government businesses and non- governmental organisations	Government-to-government (G2G) • Inter-government services • Exchange of information

Figure 1.6 Summary and examples of transaction alternatives between businesses, consumers and governmental organisations









UNITED NATIONS-UNCTAD E-TRADE DEFINITION

- ✓ Internet user
- ✓ Reliable internet server (b2c web sitesi)
- ✓ Payment: Payment methods such as credit card, e-wallet, mobile payment, bank transfer, or cash on delivery
- ✓ Delivery: The product must be delivered to the house of the customer or to a pick-up point (Directly to the online customer in digital products)







- 1- E-Marketing
- 2- Digital Marketing
- 3- Content Marketing

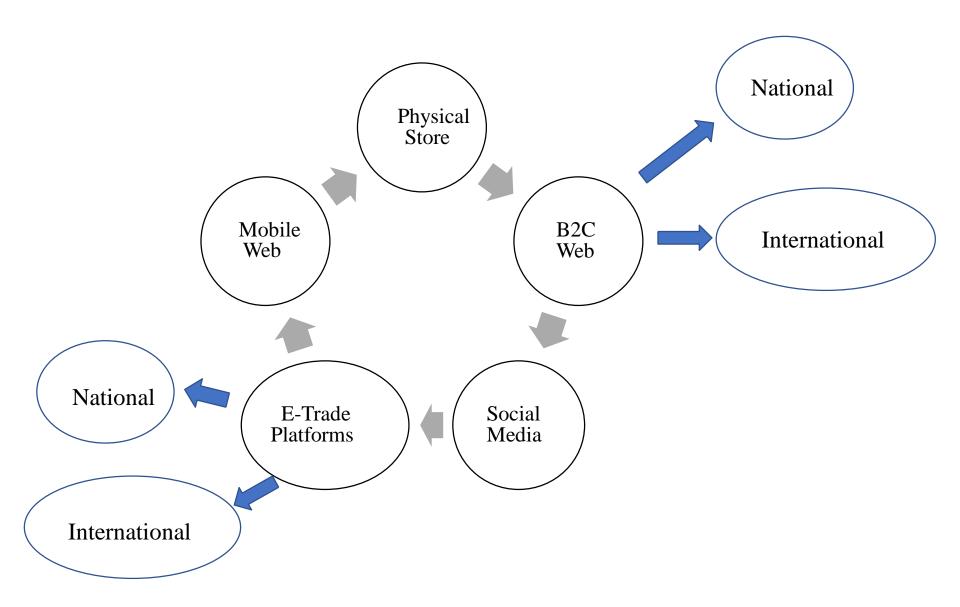
B2B E-market

It is B2B information system, which enables numerous buyers and sellers and other participants to communicate and transact by means of a dynamic and central marketplace supported by services.

B2b marketplaces may be classified as following according to the commercial transaction carried out

- 1. Placing commercial ads (Matchmaking)
- 2. Online catalogues
- 3. Sale ads (2nd Hand, Used Machine, etc.)
- 4. Auction
- **5.** Reverse Auction

E-TRADE AND E-EXPORTATION CHANNELS



RESEARCH SOURCES

- 1. TUIK Information Society Statistics
- 2. E-Trade Information Platform (https://www.eticaret.gov.tr/)
- 3. Interbank Card Centre(BKM)
- 4. Euromonitor Internet Retailing in Turkey
- 5. Statista
- 6. TUBISAD (Turkey)
- 7. Deloitte (Turkey)
- 8. Webrazzi (Turkey)
- 9. Worldef (Turkey)
- 10. zeo.org (Turkey)

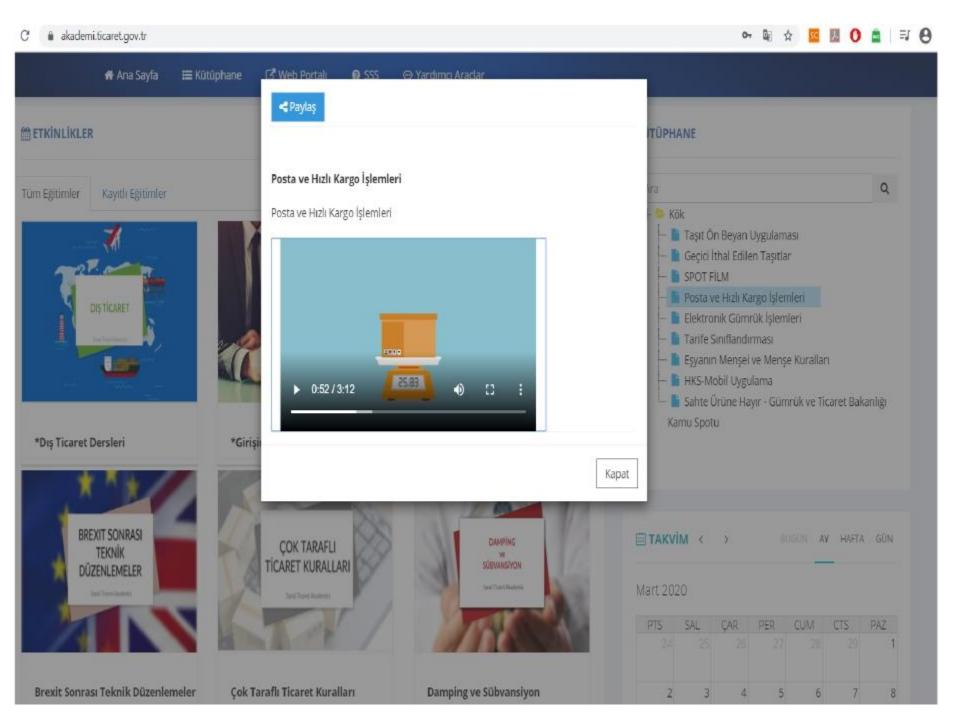


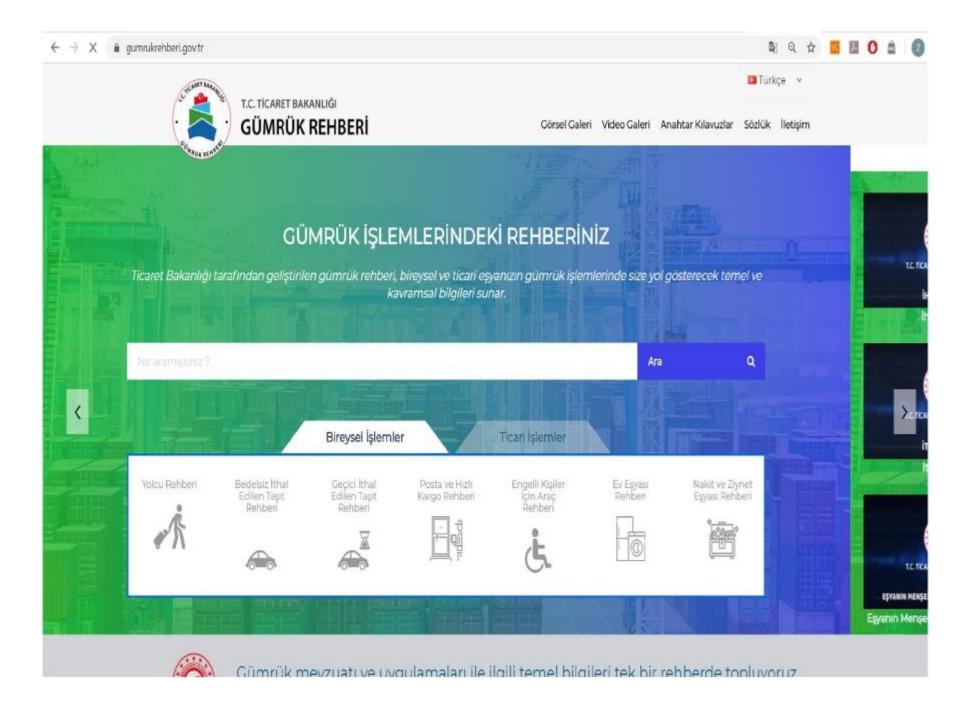


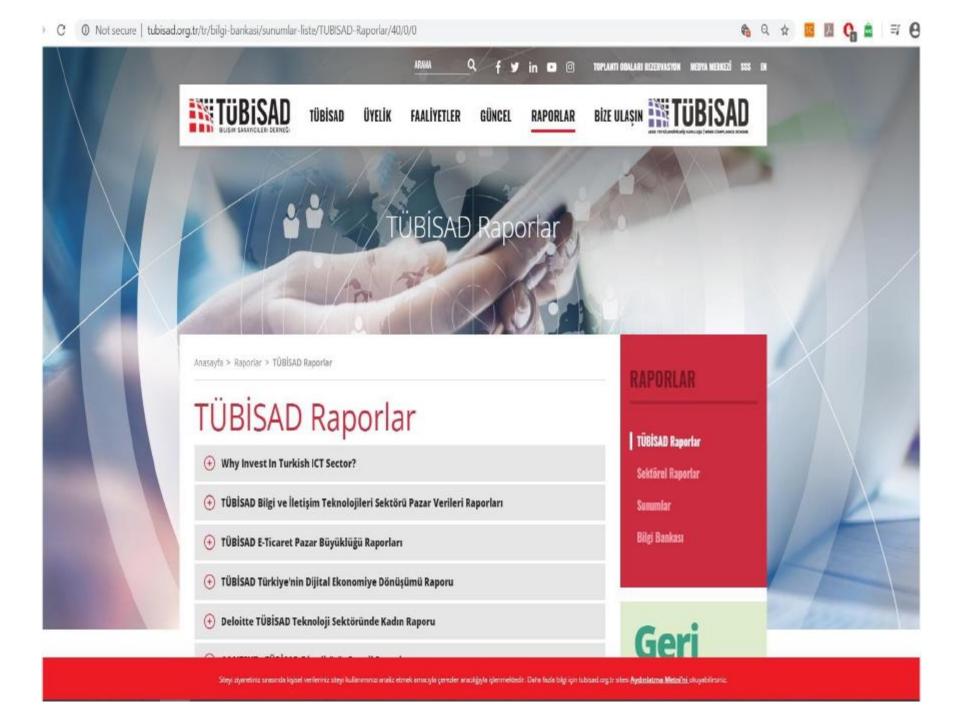
E-TICARET AKADEMISI SITE SORGULA FORUM MEVZUAT İSTATİSTİKLER ETKINLİK SSS e-DANIŞMAN









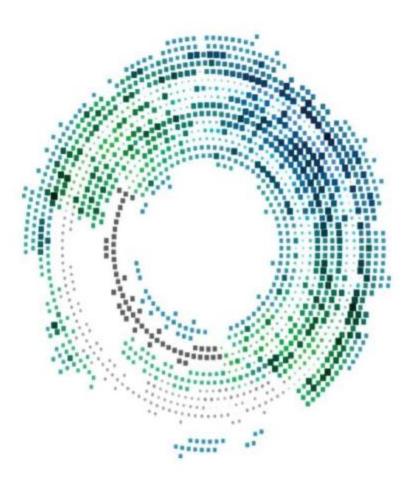












Türkiye'de E-Ticaret 2019 Pazar Büyüklüğü

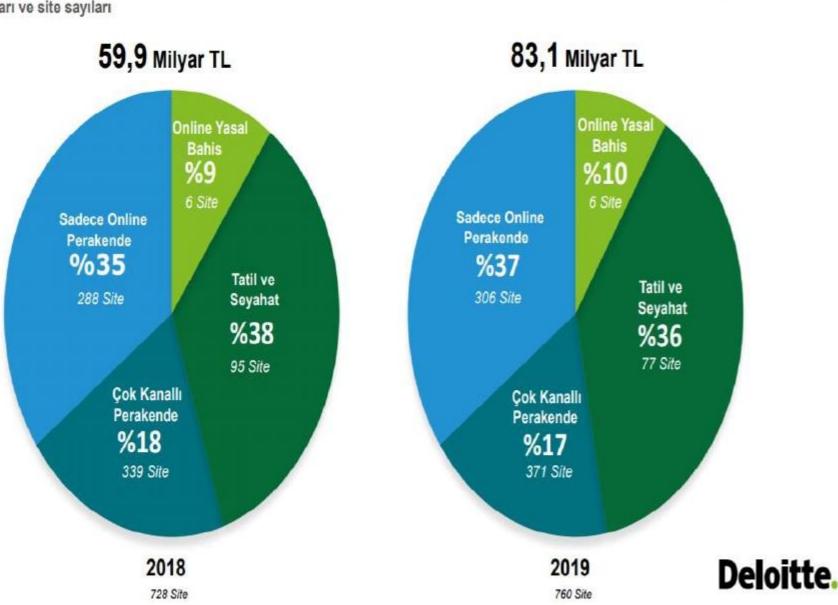
Nisan 2020

Deloitte.

Türkiye'de E-Ticaret Pazar Büyüklüğü (milyar TL)



Kategori payları ve site sayıları



SPEED

91%

Müşterilerin %91'i bir websitesini, eğer hızlı teslimat gibi hizmetler yoksa, alışveriş yapmadan terkedeceklerdir. **47**%

Sadece %47'lik bir kitle 2günde teslimat'ı "HIZLI" olarak değerlendiriyor. ÜCRETSİZvs.

Trend terse dönmeye başladı. Bir önceki sene %86 ile **"ücretsiz"i "hızlı"**ya tercih ederken şimdi bu oran 79'a düştü. **45**%

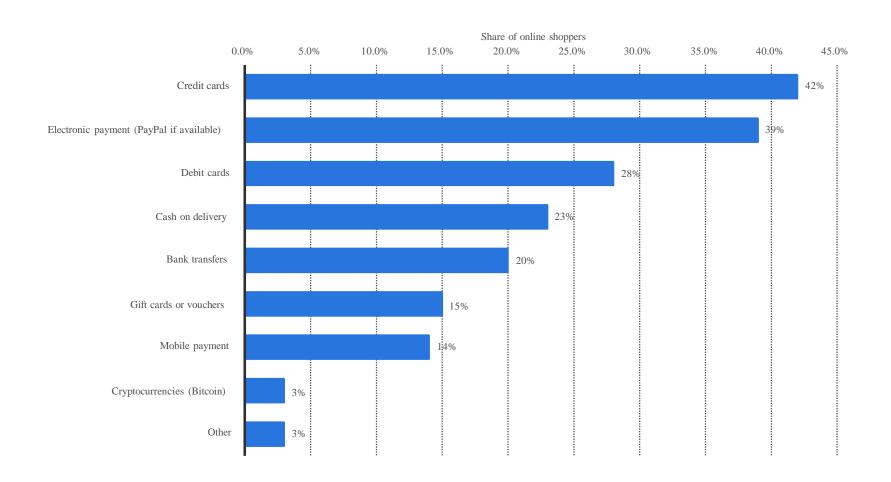
Müşterilerin %45'i teslimat çok uzun sürecek diye sepeti iptal etmiştir.

Free Shipping

ENDİŞELER



Preferred payment methods of online shoppers worldwide as of March 2017



DIGITAL MARKETING





See what all works well for your

campaigns. Plan for improvement.

Revise your strategy if needed!

Define your goals and objectives. What do you want to achieve from Digital Marketing?

DIGITAL MARKETING

STRATEGY

311



CUSTOMERS

Do proper research to find out your customers and audience



COMPETITORS

Perform research to find out your competitors. Figure out what's their strategy towards digital presence?



DECIDE THE ROLE

Assign the role and decide who will be responsible for which tasks. Skill set is the key factor.



E-MAIL MARKETING

- · Grow your contact list
- · Compose great emails
- · Create a schedule

Measure the above. See what works, keep doing better. If something isn't working, plan an alternative approach.



MOBILE MARKETING

- Define the goals
- Choose right platforms

Measure the above. See what works, keep doing better. If something isn't working, plan an alternative approach.



CONTENT MARKETING

Blogging, Infographics, Press Releases, Forums, Articles, Videos, Podcasting, Webinars, Documents, Linkedin & Guest Blogging

Measure the above. See what works, keep doing better. If something isn't working, plan an alternative approach.



SOCIAL MEDIA

- · Select appropriate channel
- Plan and optimize your social content

Measure the above. See what works, keep doing better. If something isn't working, plan an alternative approach.



Perform Keyword Research

- SEO On Page and Off Page
- Paid Search Ads
- · Paid Search Advertisement
- Pay Per Click (PPC)

Measure the above. See what works, keep doing better. If something isn't working, plan an alternative approach.











DIGITAL MARKETING BUDGET

- Adwords
- Social Media Advertisements
- Content services provided from digital publishers
- - Blog
- SEO
- PR
- Influencer

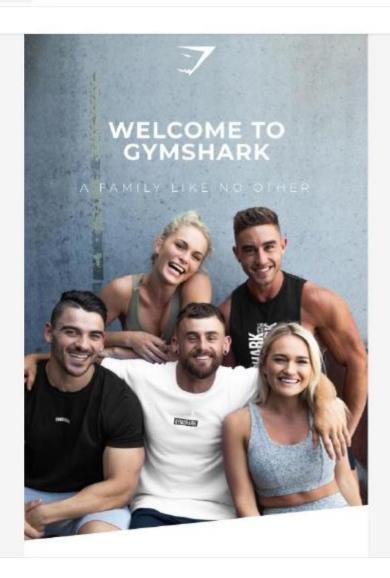








Project EUROF





- YELLOW
- OPTIMISTIC AND YOUTHFUL OFTEN USED TO GRAB ATTENTION OF WINDOW SHOPPERS



- RED
- > ENERGY
 INCREASES HEART RATE
 CREATES URGENCY
 OFTEN SEEN IN CLEARANCE
 SALES



- BLUE
- CREATES THE SENSATION OF TRUST AND SECURITY OFTEN SEEN WITH BANKS AND BUSINESSES



- GREEN
 - > ASSOCIATED WITH WEALTH
 THE EASIEST COLOR FOR THE
 EYES TO PROCESS
 USED IN STORES TO RELAX



- ORANGE
- AGGRESSIVE CREATES A CALL TO ACTION: SUBSCRIBE, BUY, OR SELL



- PINK
- ROMANTIC AND FEMININE
 USED TO MARKET PRODUCTS
 TO WOMEN AND YOUNG GIRLS



- **▶** BLACK
- > POWERFUL AND SLEEK USED TO MARKET LUXURY PRODUCTS



- **PURPLE**
- > USED TO SOOTHE AND CALM OFTEN SEEN IN BEAUTY OR ANTI-AGING PRODUCTS

POSITION OF THE PHOTOGRAPH



If you are not satisfied with the buby leakage protection, you will get your movey back. Read more about our leakfree guarantee at www.buby.com

Notice and New All 1045 each tive s.tin. m als and moisture biorbency natural-blend cotton oft, extra thick, gel-free protection aby's sensitive skin. The clikwine free materials and roors is non-toxic and non-irritating. Clinically nean recommended for babies with allergies Hywe are too material with the body trakage protection, you will get your money back. Food more about our leakfree guarantee at www.bady.com

pieremasing accision, meaning color can make or break a product.

Consumers are acutely aware of whether or not a brand and logo color really connect.

> Color is the first thing a consumer will notice about your logo.

t costs your company next to nothing to choose a color, but making the wrong decision could cost your company in the long run.

COLORS ACROSS THE BOARD—IN YOUR LOGO. ANDING PAGE, PRODUCT, VD MORE—TO ACHIEVE HE HIGHEST IMPACT.

THE TRUE COLORS OF THE WORLD'S TOP BRANDS

A study of the world's top 100 brands (determined by brand value) analyzed each brand's logo and found the following.

WHICH COLORS ARE COMPANIES USING MOST?

skumfel graymonle

use only one or two colors. USE MORE THAN TWO COLORS. DON'T FEATURE THE COMPANY NAME AT ALL.

CONSUMER REACTIONS

HOW DO PEOPLE RESPOND TO DIFFERENT COLORS?

Every color elicits a different response from humans. Studies reveal how each of the following colors affect us

INDUSTRY













Warm





Cold

WARMTH

Colors can assentially be divided into two different categories, warm and oold. Warm colors are associated with energy; cold colors are more about calmness and security.



Red evokes a passionate and visceral response. It is a color that increases your heart rate, makes you breathe more rapidly, and activates the pituitary gland.

COLORCODE

Aggressive Energetic Provocative Attention-

Grabbing



POPULAR FOR:

QUESTIONABLE FOR:









Purple is a sophisticated yet mysterious color. The richness of this color tips its hat to the royalty and elegance found deep within us.

COLORCODE

Spirituality

Royalty Sophistication Nostalgia Mystery



POPULAR



UNPOPULAR



Blue is arguably the most popular choice for a brand color. Blue is thought to put people at ease as it is reminiscent of the sky and ocean.





QUESTIONABLE FOR













COMPETITOR ANALYSIS

Archive.org

- 1- Alexa.com
- 2- Similarweb
- 3- Ahref
- 4- Semrush
- 5- BuzzSmo
- 6- Spyfu

GENERAL UNIVERSE OF ENTIRE DIGITAL MARKETING

The Periodic Table of Content Marketing Cs Pv Uv Nν Br Tf An overview of the key elements of content marketing Content Unique Bounce rate Traffic Page views New visitors A seven-step guide to success strategy visitors 1. Take some time to define a strategy. 10 100 2. Figure out the formats you plan on using. 3. Think about the content types that will appeal to your Sh NI CI Ar Strategy Platform **Sharing Triggers** Do Κp Le audience. Do your research, Brainstorm ideas, Create. Article Slideshow 4. Share your content across the key content Key pages New leads Downloads Cost per Leads distribution / social platforms. lead **Format** Metrics Checklist 5. Track the key metrics, and map these to your goals. 101 6. Be aware of the main sharing triggers. Be sure to work the emotions. ۷ Vi Bm Rp Pm Dg Br Content Type Goals 7. Always double check your work. Wideo Visualisation Brand Reputation PR metrics Demographic Branding metrics metrics metrics 12 102 Re Ti Co Ca St We BI Of Mi Sa Ho Qu Bp De Rm lm Am Blogs Image Press 'How-to' Reviews Question-Timeseving Best practice Compilations Case study Stats Debates Website Offine Microsite Apquisition Retention Sales release based based media metrics metrics 51 60 72 103 Ev Tr Fa Pi S Wb lv Rs Lb Hi Ee Rc Cm Tw Li ls Sc As Event. Webinar Interviews Ask the Resources Linkbalt Hivemind-Event-based Research Trends Twitter Facebook Linkedin **Pinterest** Instagram Search Search Competitions experts based metrics 73 104 Ex Pd Ch Yo Fo Gm Ap Qz Fu Bg Q0 ٧m Gp Tu Me Te In Nm Game App Quizzes Experiments Productivity Fun Templates Beginner's Inspiration Opinion Checkists YouTube Vimeo Google+ Forums Tumbir New Members guides members 43 53 62 74 82 105 28 To Eb GI Sv Fi Gf Re lg Ingur Vn SI FI Sh De Da Pc An Sm Tool **Ebook** Definitions Product-Fiction Gifs Reddit Vine Slideshare Flicke Shares. Glossaries Data Surveys Analysis Social based metrics 54 75 106 15 P So Ga Mm Fr Dm Nj Hn Ps Ad Eg En Tm Print Social Galleries Mindmaps Demos Hacker Partner Advertising Frameworks Testimonials Newsjacking Engagement Engagemen News sites metrics E Em E-learning Вта



107	108	109	110	111	112	113	114	115	116	117	118	119
Fu Funny	Sx Sexy	Sg Shocking	Mv Moving	Un Unbelievable	Cv Controversial	Coc	lg Numinating	Rd Random	Zg Zeitgelet	Aw Cute	Up Uplifting	Di Disgusting
120	121	122	123	124	125	126	127	128	129	130	131	132
Sq	Se	Ce	Fm	Hd	Tv	Gd	Pe	Do	Fc	Cd	Ct	Fd
Search gueries	Search optimisation	Capy editing	Formatting	Headline optimisation	Tone of voice	Brand guidelines	Plain English	Device optimisation	Fact- checking	Credit sources	Calls to action	Invite feedback

Devised & designed by Chris Leke (Blakey).

You may share it around, embed it on your website, print it out or tear it up, with appropriate credit.

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FINDING KEYWORD

- •Google Trends
- •Alexa
- •Similarweb
- •Semrush
- Google Adwords-Keyword Planner
- •Keywordtool.io
- Soovle.com
- •Ubersuggest
- •Source codes of the similer websites









DIRECT SALE (B2C) E-RETAILING









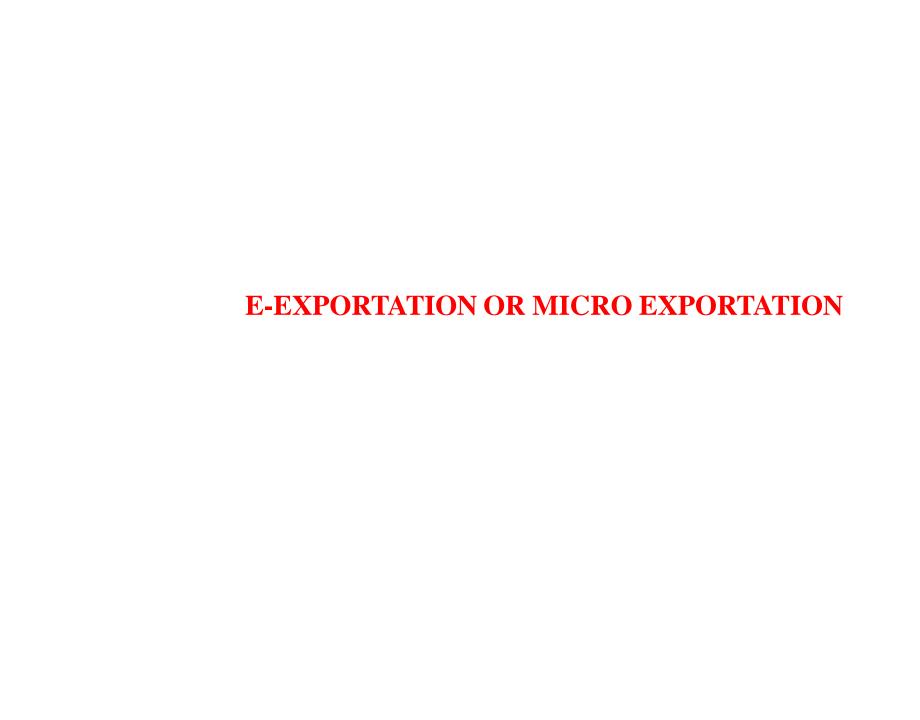
- 1- How must the Hosting/Security stages be set up?
- 2- How must the website design be?
- 3- Maximum, how many products can be added into the product basket for ordering?
- 4- Are all of your products subject to tax? Are taxes and courier fees added into the produc price?
- 5- Which provinces and countries will you make sales?
- 6- Which payment types must be used by the user in the initial stage?
- 7- Which checks are planned by you against fraud when becoming a member and purchasing?
- 8- How must be product adding? (From inventory or XML integration)
- 9- How must the legal contract be set up according to your legal status? (Membership and distant sale contract)
- 10- Which payment infrastructures must be used?
- 11- How must be the return-replace procedures / courier transactions?
- 12- How must the set up of the aftersales services be?
- 13- Do you think to have a user test carried out before opening the website?
- 14- Is your human resouces sufficient regarding the sustainability of this business when the website is opened?
- 15- Do you have back-up plans? What will you do if problems occur in relation with serious Slowdown due to intense traffic on the website or security settings three days after opening?

Determining the Offer, Value Proposition

- First question: What is the difference of your company? Why the the customers must work with you? Put yourself in their place, you may Think "if I were them, would I work with me? What will the reasons be?». We will use this expression, on your homepage, in sections «About us» and in our brochures.
- **Second question**: Why must the customers purchase my products? Why must they purchase from me, but not from the competitors?
- Third question: What are the operational easiness I offer in the Sales process through my website, other online and offline channels?

Designing a user-focused website

- Homepage: A simple and clear page having an efficient search tool, on which the main functions are told explicitly
- •Categorization: Simple layout and classification of the services, tools, and products
- Product Information: Clear pictures, accurate and sufficient descriptions, benchmarking of the products in an understandable manner
- •Customer Services: Contact addresses for easy access and customer problems and relevant matters
- Ease of exiting and registry











Questions for E-Exportation

- 1. Are you making international sales?
- 2. Do you highlight that you make international sales by specifying the shipping options on homepage?
- 3. Do you provide express delivery option?
- 4. Are your shipment prices reasonable?
- 5. Do you provide DTP shipment option?
- 6. Do you provide easy return option?
- 7. Do you have multi-language option on your website?
- 8. Do you implement currency conversion?
- 9. Do you provide local payment options?
- 10.Do you mention delivery notifications on your website?

E-EXPORTATION

- Micro exportation or exportation with ETCD (E-Trade Customs Declaration)
- Electronic Trade Customs Declaration
- Communique on Modifying (Serial No: 6) the General Communique of Customs (Post and Rapid Cargo Transportation) (Serial No: 4) is published on the Official Gazette dated June 29, 2019 and numbered 30816 by Ministry of Trade.

Advantages

- Registration to Exporters' Association is not sought
- There is no Customs Consultancy service price.
- There is no outgoing warehouse fee
- Notarized power of attorney is not necessary
- It is not necessary to archive the hard copy of declaration

DUTIES & TAXES PAID

DTP service is the reflection of the customs duties and other legal fees in the delivery country, to the sender instead of the buyer (or to the confirmed 3rd party). Thus, you have the chance to sell to your customer with inclusive Price as the sender.

DE MINIMIS RULE

Not secure | go.borderlinx.com/tax-and-duty-de-minimis/











Borderlinx is excited to announce that we've joined Webinterpret. Our 2 technologies combined will deliver a truly wholesome international ecommerce solution. Please contact our Sales team for any questions. Read more here.

Tax and Duty De Minimis per country

If several goods are consolidated into one shipment, the value of the whole shipment will be assessed for duty, and multiple shipments received on the same day may also be assessed as a single shipment. If the country or area for your customers isn't shown here, please visit the World Customs Organization site for details.

		in location	currency
Country	Currency	Duty De Minimis	Tax De Minimis
Andorra	EUR	*	
Argentina	ARS	6	
Australia	AUD	1.000	1.000
Austria	EUR	150	22
Azerbaijan	USD	2	2.0
Bahamas	USD	*8	
Bahrain	BHD	300	300
Bangladesh	USD	52	858
Belgium	EUR	150	22
Bolivia	USD	ži:	323
Bosnia and Herzegovina	USD	•	
Quanti	pni		

^{*} Countries marked *- * do not have a de minimis value. The entire purchase value is eligible for duty and/or tax assessment.

^{*} Countries marked "n/a" are duty-free destinations. No duties and/or taxes are collected.

INTERNATIONAL MARKETPLACES

- 1- Amazon
- 2- Ebay
- 3- Etsy
- 4- Artfire















tart v Se

Market ~

Manage v

Pricing

Learn v

Log in

Start free trial

Shopify Online store

Overview

Features

Examples

Themes

SHOPIFY ONLINE STORE

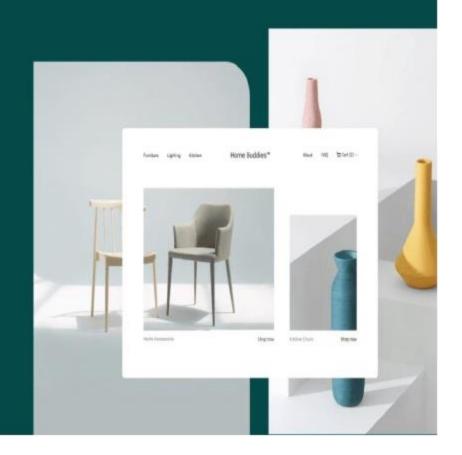
Everything you need to sell online

Selling online with your own ecommerce website has never been easier, faster, or more scalable. Impress your customers with a beautiful store.

Enter your email address

Start free trial

Try Shopify free for 14 days, no credit card required. By entering your email, you agree to receive marketing emails from Shopify.















FREE shipping

On sale

Personalizable (Monogram, engravings, etc)

Ready to ship in

1 business day

1 - 3 business days

Price (TL)

O Any price

Custom

Low to High

Color

Green

Red

Yellow

Shop location

O Anywhere

Europe

O Turkey

Custom

Enter location



O All items

() Handmade

○ Mintago



Turkish Simit, 4 pieces Ad by Gourmeturea

**** (320)

70.16 TL FREE shipping



ISTANBUL PRINT Simit Seller Istanbu...

Ad by ClareCaulfield **** (470)

772.89 TL

Only 1 available and it's in 2 people's carts.



ISTANBUL ART PRINT, Simit Seller Sk ...

Ad by ClareCaulfield

**** (470) 1,318.46 TL



ISTANBUL CANVAS, Simit Seller Prin...

Ad by ClareCaulfield

**** (470) 1,045.68 TL

Only 1 available and it's in 1 person's cart



Turkish Simit, 4 pieces Gourmeturoa

**** (320)

70.16 TL FREE shipping



Simit Turkish Bagel by Güllüoglu GulluogluTurkey

*****(6)

102.76 TL FREE shipping



Turkish Sesame Bagel Simit, 4 pieces Anatolianflavors

**** (13)

63.08 TL FREE shipping



Assorted Classic Baklava , 12 pieces ...

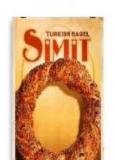
Gourmeturca

**** (320)

141.04 TL FREE shipping









STATE SUBSIDIES THAT MAY BE USED IN DIGITAL MARKETING

KOBIGEL – SME DEVELOPMENT SUPPORTING PROGRAMME CALL FOR PROPOSALS FOR "DIGITALLIZING IN MANUFACTURING INDUSTRY" THEMED PROJECTS

Topic titles which SMEs propose projects:

Application may be made only for one of the 2020-01 or 2020.-02 call for proposals. Multi-selection may also be made among the appropriate project topics under the scope of the call.

1	Processing the Big Data via Analytical Methods and Use of it in Manufacturing Industry
2	Internet of Things in Manufacturing Industry
3	Industrial Robot Technologies in Manufacturing Industry
4	Smart Sensor Technologies in Manufacturing Industry
5	Artificial Interlligence Based Cyber-Physical Smart Factory Systems and Their Components
6	Cyber Security in Manufacturing Industry
7	Smart and Flexible Automation Systems in Manufacturing Industry
8	Augmented Reality / Virtual reality Technologies in Manufacturing Industry

https://www.kosgeb.gov.tr/site/tr/genel/detay/7511/kobigel-kobigelisim-destek-programi

Supporting rate, upper limits and budget of call:

Supporting rate is 60%. **30% of this support** to be calculated over this rate is paid **as non-refundable support** and **70%** is paid **as refundable support against security deposit**. Non-refundable support and refundable support are paid together.

A support in a total amount up to 1,000,000 TL may be granted as such non-refundable up to 300,000 TL and refundable up to 700,000 TL (against Security deposit or CGF (Credit Guarantee Fund) Surety).

Making an application does not cause any rights for the company. applications shall be scored according to the assessment criteria determined by KOSGEB, and applications in a number, which are possible to be supported within the budget opportunities according to the score rating.

SUPPORTS OF MINISTRY OF TRADE

- Supporting the Digital Activities in Accessing to the Market
- Market Research and Access to the Market
- **<u>Documents for Accessing</u>** to the <u>Market</u>
- Supporting the Abroad Unit, Brand and Promotion

Supporting the Digital Activities in Accessing the Market (Resolution Number: 2573)

Individual membership support to the E-trade websites

- Article 4 (1): The membership expenses of the companies to the E-trade websites, which meet the conditions regulated in the circular and confirmed by the Ministry, are supported at 60% and up to 8,000 TL per e-trade website. This amount is updated at (CPI+Domestic PPI)/2 at the beginning of each calendar year.
- (2) The companies may benefit from the support specified in the first clause for only up to three e-trade websites and up to maximum for two year per e-trade website.



2573 sayılı "Pazara Girişte Dijital Faaliyetlerin Desteklenmesi Hakkında Karar" Kapsamında

ONAY VERILEN E-TICARET SITELERI (2020)

	Site Adı	Sektör	Merkez	Faaliyet	İşletici / Temsilci (T)	Onay Tarihi	
1	Alibaba.com	Genel	Çin	1999	E-Glober Dijital Ticaret ve Yatırım A.Ş. (T) Arvato Telekomünikasyon A.Ş. (T)	23.06.2020	
2	ChemOrbis.com	Plastik-Kimya	Türkiye	2000	ChemOrbis Elektronik Pazaryeri A.Ş.	23.06.2020	
3	SteelOrbis.com	Demir-Çelik	Türkiye	2002	SteelOrbis Elektronik Pazaryeri A.Ş.	23.06.2020	
4	TradeAtlas.com	Genel	Türkiye	2009	Ticaretatlası Bilgi Sistemleri San. Tic. Ltd. Şti.	23.06.2020	







1- SUPPORT FOR MARKET RESEARCH and ACCESSING THE MARKET (2011/1)



Foreign Market Research Support

The Companies engaged in Industrial and/or Commercial activities are supported.

- √Transportation, Rent A Car (not exceeding 50\$ daily), Accommodation (daily150 \$ per person) expenses are supported at 70 %.
- \checkmark A support of maximum 5,000 \$ is granted per project.
- ✓ Maximum 2 persons (company's employees and/or partners) from a company are accepted as the researchers.
- √In a calendar year 10 foreign market researches are supported.
- √The same market may be visited maximum 2 times per year.
- ✓ Maximum 3 countries may be present in a project, provided to be close regarding their geographic locations.

- At least 2 (two) days and maximum10 (ten) days, excluding the travel part (departure from Turkey and returning back to Turkey) of the foreign market research travel are supported. This mentioned period of 2 (two) days refers to the necessity of conducting a research of at least 2 (two) days. The period of 10 (ten) days starts from the day following the arrival to the country, in which the research is conducted.
- The airplane, train, ship, and bus ticket prices, which are used in passing to the cities that any interviews are not made in, are not within the scope of the support.
- The accommodation and transportaion expenses are not supported, in case the countries, in which any interviews are not made, are visited during the foreign market research.
- Boarding cards that are submitted as the evidence of the flights have importance.

Activities That Shall Not be Supported

- Foreign travels, which are not intended for the martket research
- Group travels or organizations such as the meetings, exhibits, conferences, etc. organized by public and/or private institutions and/or organizations for foreign countries
- The companies, which participate in a fair, which is organized in the same country and on the same dates, with a booth may not benefit from this support.

REPORT AND FOREIGN COMPANY ACQUISITION SUPPORT

ARTICLE 7- (1) Pursuant to Article 8 of the Communique numbered 2011/1, in order to be able to establish the strategies and action plans of accessing to foreign market of the collaboration enterprises with the companies;

- a)expenses regarding the reports focused on the sectors, countries, foreign-based companies, or brands purchased from the companies / institutions (including the financial and legal reports)
- b)Expenses regarding the financial and legal consultancy services provided from the companies / institutions intended for the foreign-based company acquisition

are supported at 60% for the companies, at 75% for the collaboration institutions, and up to maximum USD 200,000 per year.

(2) In case the reports purchsed under the paragraph (a) of the 1st clause of this Article are as database memberships, then full access by the Ministry to the mentioned database is necessary within the period specified in the pre-approval form. Providing the mentioned access is under the responsibility of the company / collaboration institution benefiting from the support; any additional fees for the Ministry access shall not be considered under the support.









Supporting the Foreign Company Acquisition Having Advanced Technology

- (1) The expenses regarding the financial and legal consultancy services for foreign-based company acquitions, which have advanced technology and shall provide technology transfer, are supported at 75 % and up to USD 500,000 per year for the companies.
- (2) 5 points of the credit interest expenses used in the acquisition of foreign-based company acquitions, which have advanced technology and shall provide technology transfer, for the credits in Turkish Liras, and 2 points of them for the foreign currency credits and foreign currency indexed credits are supported in total up to USD 3,000,000.

RESOLUTION ON SUPPORTING THE MARKET ACCESS DOCUMENTS (2014/8)





Who May Benefit From?

Companies engaged in commercial and industrial activities

- The documents / certificates obtained by the companies in relation with the products they produce and/or export, are supported.
- The test/analysis reports, which have been carried out by accredited institution / organization and which cannot be associated with the document / certificate, are supported, provided that the exportation is documented.

Which expenses are supported under this Communique?

Under this Communique;

- 1- Companies' expenses for obtaining the document / certificate types and test / analysis reports presented in List of the Documents and Certificates Under the Support (ANNEX 5) are supported at 50 % and Maximum up to USD 250,000 annually per company.
- 2- Support of Global Supply Chain Competence Project: A new supporting mechanism, which is established in order to ensure that our exporters build new supplier relations with the global companies.

Support of Market Access Documents

Support Type	Subject of Support	Support Rate	Upper Limit of Support (USD)
Market Access Document	Documents and certificates sought in accessing to market		
Test/Analysis Report	Reports		
Agricultural Analysis	Agricultural Analysis	50%	Per Company, Annually 250,000

Global Supply Chain Competence Project	Under the projects of the Companies, which shall ensure that they build supplier relations with the global companies; a)Purchase of machines, Equipment, Hardware, b)Abroad Office-Warehouse Expenses, c)Purchase of Software, d)Training, Consultancy and Customer Visits, e)Certification,Test/Analysis, Produt Verification Expenses are supported.	50%	Based on the Project, for 2 years, 1,000,000
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EK 5

DESTEK KAPSAMINDAKİ PAZARA GİRİS BELGELERİ

A. BELGELER

2014/8 sayılı Pazara Giriş Belgelerinin Desteklenmesine İlişkin Karar'ın Uygulama Usul ye Esasları Genelgesi'nin 4. maddesinde tanımı yer alan "Akrodite Edilmiş Kurum/Kuruluşlar"dan ahnan ve 2014/8 sayılı Karar ile Uygulama Usul ye Esasları Genelgesi 'nde yer alan sartları taşıyan ve uluşlararası nifelikteki, diğer ülke pazarlarına girişi sağlayan aşağıdaki belgeler desteklenir.

- 1. ACS (Attestation de Conformitte Sanitaire-Saghk Uygunluk Sertifikası)
- 2. ADR SERTIFIKALARI
- 3. AD 2000 CODE
- 4. AS/EN/JISO 9100 BELGELERÍ
- 5. BASEC SERTIFIKASI
- 6. BRC SERTIFIKASI
- 7. CB SERTIFIKASI
- 8. CE İŞARETİ
- 9. CEKAL SERTIFIKASI
- 10. DIN SERİSİ BELGELER
- 11. ECE YÖNETMELİKLERİ UYARINCA ALINAN SERTİFİKALAR
 - 12. EC TYPE EXAMINATION SERTIFIKALARI
 - 13. ECOLABEL SERTIFIKASI
 - 14. EMC SERTIFIKASI
 - 15. EN SERÍSÍ SERTÍFÍKALAR
 - 16. ETA (European Technical Approval-Avrupa Teknik Onayı)
 - 17. EUROVENT SERTIFIKASI
 - 18. FIBC (Flexible Intermediate Bulk Container) TEST SERTIFIKALARI
 - 19. FM APPROVALS
 - 20. FSSC 22000 SERTÍFÍKASI
 - 21. GMP (Good Manufacturing Practices) SERTIFIKASI
 - 22. GMP+ FSA (Feed Safety Assurance) SERTIFIKASI
 - 23. GOST BELGELERI
 - 24. GS (Geprüfte Sicherheit) SERTIFIKASI
 - 25. HACCP SERTIFIKASI
 - 26. HAR BELGEST
 - 27. HELAL BELGEST
 - 28. HÜJYEN SERTİFİKALARI
 - 29. IFS FOOD SERTIFIKASI
 - 30. ISO 14001, 22000, 27001, 50001 BELGELERI
 - 31. İYİ TARIM UYGULAMALARI
 - 32. KEMA KEUR SERTIFIKASI
 - 33. KEYMARK SERTİFİKASI
 - 34. KITEMARK SERTİFİKASI
 - 35. MANUFACTURING APPROVAL OF STEEL FORGING
 - 36. MASTER CERTIFICATE
 - 37. MARINE CERTIFICATE
 - 38. NF (Normes Françaises) İSARETİ/SERTİFİKASI
 - 39. ORGANİK ÜRÜN SERTİFİKALARI
 - 40. O-MARK SERTÍFÍKASI

- 41. RAL (German Institute for Quality Assurance and Certification)
- 42. RTN (ROSTEKHNADZOR)
- 43. GÜMRÜK BİRLİĞİ SERTİFİKASI (Rusva, Kazakistan, Belarus)
- 44. SASO (Saudi Arabian Standards Organization) SERTIFIKALARI
- 45. SOLAR CERTIFICATE
- 46. SOLAR KEYMARK
- 47. STANDARDSMARK
- 48. TEKNÍK REGLAMENT SERTÍFÍKALARI
- 49. TOXPROOF SERTIFIKASI
- 50. TSI (Technical Specifications For Interoperability) SERTIFIKALARI
- 51. TYPE APPROVAL SERTIFIKALARI
- 52. TYPE TEST SERTIFIKALARI
- 53. UKRSEPRO SERTIFIKASI
- 54. UYGUNLUK SERTÍFÍKALARI (Certificate Of Conformity)
- 55. VDE SERTIFIKASI
- 56. WRAS (Water Regulations Advisory Scheme) SERTIFIKASI
- 57. WATERMARK SERTIFIKASI
- 58. VANGIN SERTİFİKALARI

B. KURUM/KURULUŞ BELGELERİ

- i) Uygulama Usul ve Esasları Genelgesi'nin 4. maddesinin b) fıkrasının i) ve ii) bentlerinde tanımlı Akreditasyon Kuruluşları tarafından akredite edilmişiyetkilendirilmiş ve 2014/8 sayılı Karar ile Uygulama Usul ve Esasları Genelgesi'nde yer alan şartları taşıyan şıyan aşağıdaki kurumların vereceği uluslararası nitelikte, diğer ülke pazarlarına girişi girişi sağlayan belgeler desteklenir.
- 1. AENOR (Asociación Española de Normalización Certificación)
- 2. AFNOR(Association Française de Normalisation)
- 3. AGA (The Australian Gas Association)
- 4. ANVISA (Brazilian National Health Surveillance Agency)
- 5. API (American Petroleum Institute)
- 6. AQSIQ (General Administration of Quality Supervision, Inspection and Quarantine)
- 7. ASME (American Society of Mechanical Engineers)
- 8. BASEC (British Approvals Service for Cables)
- 9. BGIA (Berufsgenossenschaftliches Institut für Arbeitsschutz)
- 10. CERTIF (Portekiz Sertifikasyon Örgütü)
- 11. CQC (China Quality Certification Centre)
- 12. CSTB (Centre Scientifique et Technique du Bâtiment)
- 13. DHI (Deutsches Hörgeräte Institut)
- 14. DVGW (Deutscher Verein Des Gas Und Wasserfaches)
- 15. EASA (European Aviation Safety Agency)
- 16. EPA (Environmental Protection Agency)
- 17. EPAL (European Pallet Association)
- 18. ESMA (Emirate: Authority for Standardization Metrology)
- 19. EUCEB (European Certification Board For Mineral Wool Products)
- 20. FAA-L (Federal Aviation Administration)
- 21. FDA (Food and Drug Administration)
- 22. FSEC (Florida Solar Energy Center)
- 23. ISI (Indian Standards Institute)
- 24. KEBS (Kenya Bureau of Standards)
- 25. LGA (Landesgewerbeanstalt Bayern)

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Which expenses are supported as the certification costs?

- Application and document reviewing,
- Certification investigation,
- Fee of document usage for the first year
- Charges of the tests and analyses that have to be conducted in raltion with the document or certificate
- Registration fee

For the test/analysis reports;

- Test/analysis fees

(costs such as training, consultancy, travel, accommodation, surveillance expenses, etc. are not under the support.)

Designated Authority to Apply: Exporters' Associations

Application Period: 6 months from the date of obtaining the certificate

Support Rate and Amount: At 50% or maximum USD 25,000 per certificate and/or analysis

COMMUNIQUE ON SUPPORTING THE ABROAD UNIT, BRAND, AND PROMOTION ACTIVITIES (2010/6)

•Support may be granted for only up to 25 different units of a company.

- •The payment instalment (principal payment) for the units purchased through mortgage method are considered as the rental expense under this Communiqe.
- •Warehouse expenses and storing service of the companies manufacturing/supplying original parts to the foreign main industry are under the support (50% USD 250,000 per year.

Which expenses are supported under this Communique?

A-Rental expenses of the units opened abroad (office, storage, store, showroom, rayon),

B- Abroad promoting expenses

C- Abroad brand registration expenses

are supported.

After 12/12/2014;

In addition to the foregoing;

D- The rental, promotion, and employment expenses of Turkish Trade Centres are supported for 5 years.

ARTICLE 6 – (Amended:RG-16/2/2018-30334) (1) Industrial and commercial or the rental expenses of the units opened abroad by the company or its branches operating abroad and having organic ties with these companies (rent or commission expenses in case of aisle), unit is supported as follows;

- a) If the opened unit is a store, at a rate of 50% and up to a maximum of \$ 120,000 per year,
- b) 50% in case the opened unit is a warehouse, office, showroom, greenhouse / field or a section and a land rented to be built on it, up to a maximum of USD 100,000 per year.

Industrial and commercial companies that produce and / or supply original parts to the main industry abroad, or companies or branches that have organic ties with these companies and operate abroad. The warehouse rent expenses leased abroad and the expenses related to the storage services specified in the Circular are supported by 50% and up to a maximum of USD 250.000 per year.

(3) The rental expenses of the foreign offices to be rented for the purpose of operating by the members of the Cooperation Institutions are supported at the rate of 50% and up to a maximum of USD 100,000 per year.

ARTICLE 7 – (**Amended:RG-2/12/2016-29906**) (1) Rental expenses (rent or commission expenses in case of aisle) of units opened abroad by commercial companies or companies that have organic ties with these companies and operate abroad, and their branches are supported as follows per unit;

- a) If the opened unit is a store, at a rate of 40% and up to a maximum of \$ 100,000 per year,
- b) If the opened unit is a warehouse, office, showroom, greenhouse / field or a section and a land rented to be built on it, at the rate of 40% and up to a maximum of USD 75,000 per year,

Designated Authority to Apply: Exporters' Associations

Application Period: 6 months from the date of payment

Rate of Support: 50% for manufacturing companies, and 40% for Trading Companies

For maximum how many abroad units support may be obtained? 25

Supporting Period: Maximum 4 (four) years for each country

B- Supporting the Promotion Activities

Expenses of visual and written promotion, sponsorship, design regarding the webpages of the abroad units, advertisement boards, company catalogues prepared in foreign language, brochures, sample and promotion materials, advertisements given to the promotion sites in electronic environment carried out by the Companies and Collaboration intended for abroad are supported.

B- Supporting the Promotion Activities

Companies with foreign units supported within the scope of this Communiqué; advertising, promotion and marketing expenses made abroad; Supported 60% and up to a maximum of \$ 150,000 per country per year.

Companies that do not have a foreign unit supported under this Communiqué but have a trademark registration certificate in the country and in the country they will promote advertising, promotional and marketing expenses are supported at a rate of 60% up to a maximum of US \$ 250,000 per year.

The support rate is increased by 10 (ten) points for expenses to be realized between 02.12.2016 - 31.12.2017.

C- Supporting the Abroad Brand Registration Activities

Expenses of the companies' brands, which they have domestic brand registration certificate, regarding the registration and protection abroad are supported at 50 % and up to USD 50,000 per year.



ARTICLE 13 – (Amended:RG-2/12/2016-29906)

(1) Scope of this Communiqué supported foreign companies and Cooperation Institutions of the unit is located, with respect to products produced in Turkey and abroad and carried out ad specified in the Circular, expenses related to promotional and marketing activities; It is supported at a rate of 60% and up to a maximum of USD 150,000 per year for each country with a foreign unit. (2) Supported overseas units located by companies, overseas units in countries that have performed abroad with regard to products manufactured in Turkey and advertising charges specified in the Circular, promotion and expenses related to marketing activities, domestic trademark registration certificate to be made available and promoted in the country or to have the trademark registration certificate 60% and up to a maximum of USD 150,000 per year, provided that the trademark registration is applied for.

ARTICLE 14 – (1) (**Amended :RG-2/12/2016-29906**) Overseas unit supported under this Communiqué not only domestic, which is the trademark registration certificate and publicity done to the country in trademark registration certificate to the owner or has made an application for registration by companies performed abroad with regard to products manufactured in Turkey and advertising charges specified in the Circular relating to the promotion and marketing activities expenses are supported at 60% and up to a maximum of \$ 250,000 per year.



YURTDIŞI BİRİM, MARKA VE TANITIM DESTEĞİ

Destek Kalemi	Destek %	Destek Limiti	Süre/Adet	Faydalanıcı
Birim Kira	Ticari:40-Sınai:50	75.000\$-120.000\$ / birim başına yıllık	4 yıl / ülke Firma başına 25 birim	Şirketler/ İşbirliği Kuruluşları
Tanıtım Faaliyetleri (görsel ve yazılı tanıtım, sponsorluk, web sitesi tasarımı, reklam panoları, katalog, eşantiyon, sunum, konferans)	60	150.000\$ - 250.000\$/ülke, yıl	4 yıl	Şirketler/ İşbirliği Kuruluşları
Yurtdışı Marka Tescili	50	50.000\$ / yıl	4 yıl	Şirketler

Not 1: Hedef ülkelere +10% destek

Not 2: Birimlerde Türkiye'den ihraç edilen Türk ürünlerinin sergilenmesi gerekmektedir

Not 3: Şirket merkezinin Kalkınmada Öncelikli İllerde (4.5.6 bölge) olması durumunda 10 baz puan ilave









THANK YOU

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